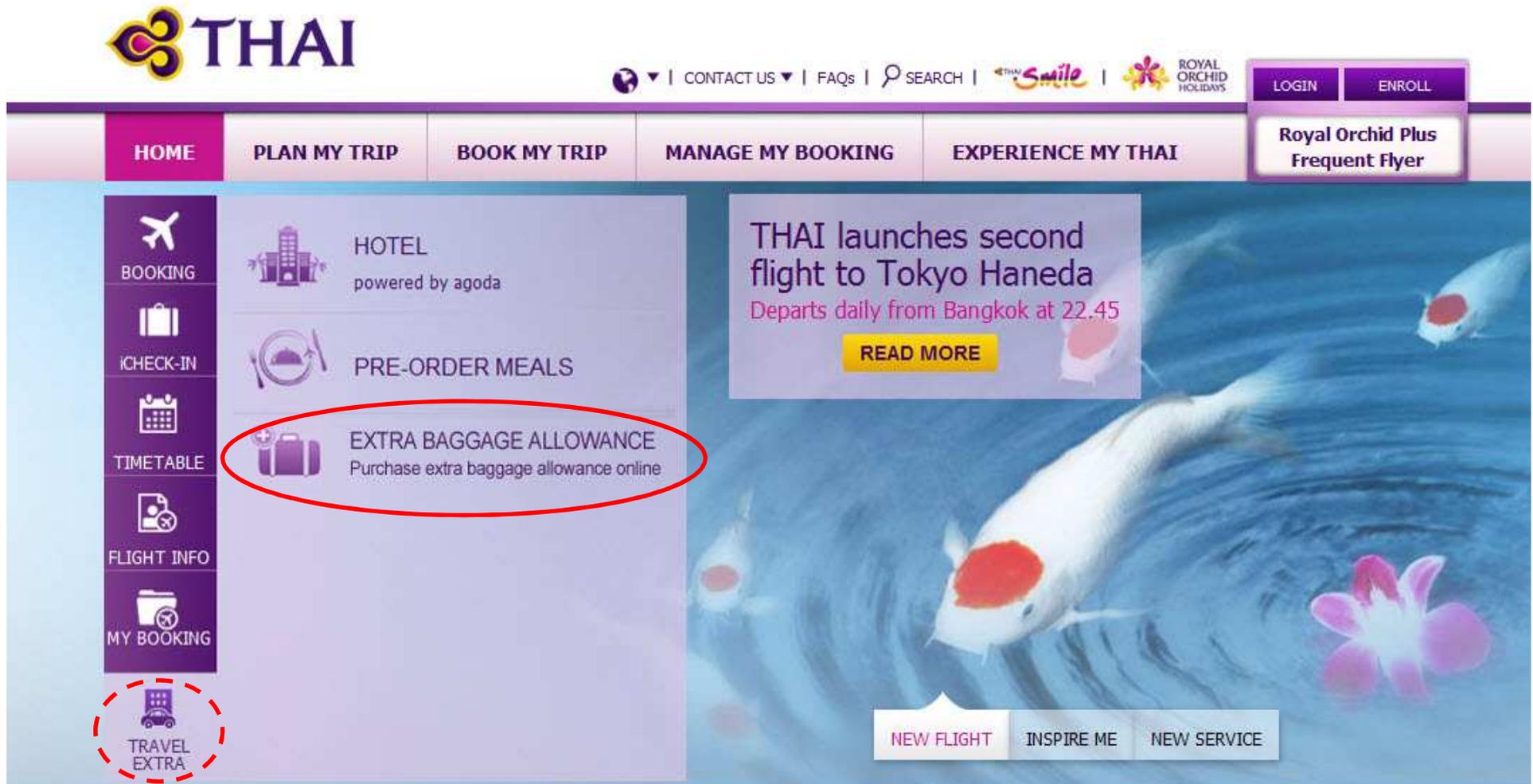


Online Excess Baggage Flow

1. Homepage --Travel Extra tab/ EXTRA BAGGAGE ALLOWANCE



Example PNR : 2USNKT

```
--- TST RLR ---  
RP/BKKTG0980/BKKTG0980 AA/SU 2APR14/0826Z 2USNKT  
1.ONEXBAG/TESTONE 2.TWOXBAG/TESTTWO  
3 TG 600 Y 01JUN 7 BKKHKG HK2 0800 1145 *1A/E*  
4 TG 603 Y 03JUN 2 HKGBKK HK2 2 0745 0925 *1A/E*  
5 TG 403 Y 05JUN 4 BKKSIN HK2 0800 1115 *1A/E*  
6 TG 402 Y 07JUN 6 SINBKK HK2 1 0740 0900 *1A/E*  
7 AP 0878032882  
8 TK OK24MAR/BKKTG0222//ETT  
9 SSR OTHS 1A QUEUED BY TG DUE TO INVALID NAME - 2014 03 24 12  
23  
10 FA PAX 217-2302607311/ETT/THB58780/24MAR14/BKKTG0222/353938  
64/S3-6/P1
```

2. Input PNR code and Last Name

The screenshot shows the Thai Airways website interface for purchasing excess baggage. The main form is titled "Online Excess Baggage" and prompts the user to "Please enter the reservation code and the last name standing on the ticket". The form contains two input fields: "Reservation Code *" with the value "2USNKT" and "Passenger Last Name *" with the value "ONEXBAG". Both fields are circled in red. A "Submit" button is located below the fields. A note below the fields states "* indicates mandatory field".

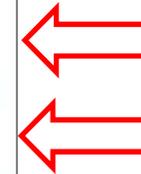
Overlaid on the bottom right of the form is a "Terms & Conditions" dialog box. It contains a list of terms and conditions regarding excess baggage. At the bottom of the dialog, there is a checked checkbox labeled "Agree" and a "Next" button, both of which are circled in red.

Text to the right of the screenshot reads: "Submit, prompt to accept Terms and Conditions".

Page footer text includes: "Terms & Conditions | Contact us | Start over" and "© 2009 Thai Airways International Public Company Limited. All rights reserved."

3. Select Flight, passenger and weight

Request excess baggage					
Flight	Name	History	New Request		
		Weight (KGS)	Weight (KGS)	Amount (THB)	
TG 600 01JUN : BKK - HKG	TESTONE ONEXBAG	0	5	1300	5 KGs or less (1300 THB)
	TESTTWO TWOXBAG	0	0	0	Select One
TG 403 05JUN : BKK - SIN	TESTONE ONEXBAG	0	5	1000	5 KGs or less (1000 THB)
	TESTTWO TWOXBAG	0	0	0	Select One
Total			10	2300	



Contact Information	
E-mail *	athai.k@thairways.com
Mobile	XXXXXXXX

Payment

4. Payment by Kbank page

Payment Detail

*The owner of the credit card or Visa/MasterCard debit card used for payment must also travel. Failure to present this card at check-in may result in denied boarding.

** If passengers are not credit card owners, please [click here](#) to observe the regulations and [download](#) the Form of Consent.

Pay To: WWW.THAIRWAYS.COM
 Invoice No: 000025502435
 Payment For: 1
 Amount: 3,450.00 Baht

Card Type:
 Credit Card Number:
 Security Code (CVV2): Last 3 digits on the back of the card
 Expiry Date (mm/yyyy):
 Card Holder Name:
 Country of Issuing Bank:
 Issuing Bank:
 Not in List (Please Specify):

Please note that credit card issuing banks may charge you a transaction fee, depending on the country of departure or currency of your card. Please confirm with your credit card bank for the details of these charges.

5. Confirmation page/View –Print Voucher

Your Excess Baggage purchasing has been confirmed.
Please check your E-mail and present an ancillary voucher at check in counter.
Thank you for purchasing Excess Baggage.
Reservation Code: 2USNKT

Your flight selection

- ▶ BKK to HKG
- ▶ HKG to BKK
- ▶ BKK to SIN
- ▶ SIN to BKK

Online Excess Baggage Request

Flight	Name	Weight (KGS)	Amount (THB)	Ancillary Voucher	
TG 600 01JUN : BKK - HKG	TESTONE ONEXBAG	5	1300	EX140400016	View/Print
	TESTTWO TWOXBAG	0	0		View/Print
TG 403 05JUN : BKK - SIN	TESTONE ONEXBAG	5	1000	EX140400024	View/Print
	TESTTWO TWOXBAG	0	0		View/Print

[Terms & Conditions](#) | [Contact us](#) | [Start over](#)

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6. Ancillary Voucher

Ancillary Voucher	
THAI AIRWAYS INTERNATIONAL PUBLIC COMPANY LIMITED 89 VIBHAVADI RANGSIT ROAD, BANGKOK 10900 VAT Registration no. 0107537001757	Voucher No. EX140400016
Received From TESTONE ONEXBAG PNR Code : 2USNKT Payment Code : EP25502603 Flight Information : TG0600 BKK-HKG DATE:01JUN14	Payment of EXCESS BAGGAGE weight 5 KGs Grand Total 1300 THB THB : ONE THOUSAND THREE HUNDRED ONLY
This voucher will present to Check-in staff when process check in and valid on flight/date shown, non refundable, non endorsable, non transferable	

Ancillary Voucher	
THAI AIRWAYS INTERNATIONAL PUBLIC COMPANY LIMITED 89 VIBHAVADI RANGSIT ROAD, BANGKOK 10900 VAT Registration no. 0107537001757	Voucher No. EX140400024
Received From TESTONE ONEXBAG PNR Code : 2USNKT Payment Code : EP25502788 Flight Information : TG0403 BKK-SIN DATE:05JUN14	Payment of EXCESS BAGGAGE weight 5 KGs Grand Total 1000 THB THB : ONE THOUSAND ONLY
This voucher will present to Check-in staff when process check in and valid on flight/date shown, non refundable, non endorsable, non transferable	

